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Microsoft Dynamics 365 Fundamentals: MB-900

EXAM DESIGN

Audience Profile

This exam is designed for candidates looking to demonstrate foundational knowledge of Microsoft Dynamics 365, Power Platform applications, and the cloud computing model. This exam will cover the considerations and benefits of adopting Dynamics 365, the Power Platform, and cloud services in general. This exam can be taken as a precursor to Dynamics 365 certifications and training.

Candidates of this exam should have general knowledge or relevant working experience in an Information Technology (IT) environment. Candidates should also have a basic understanding of business scenarios and experience in addressing business, legal, and security requirements for IT projects.

Objective Domains

SKILLS MEASURED

Understand Business Applications - 40-45%

Understand apps for Customer Engagement

- May include but not limited to: Microsoft Dynamics 365 for Sales, Microsoft Dynamics 365 for Customer Service, Microsoft Dyanmics 365 for Field Service, Microsoft Dynamics 365 for Project Service Automation, Microsoft Dynamics 365 for Marketing

Understand apps for Unified Operations

- May include but not limited to: Microsoft Dynamics 365 for Finance and Operations, Microsoft Dynamics 365 for Talent, Microsoft Dynamics 365 for Retail, Microsoft Dynamics 365 for Business Central

Understand Power Platform

- May include but not limited to: Common Data Service (CDS), Common Data Model (CDM), PowerApps, Flow

Understand application basics

- May include but not limited to: Infrastructure stack, solutions basics, business applications terminology, scenarios of business applications in action

■ Microsoft

Understand Cloud Concepts (25-30%)

Understand cloud architecture

- May include but not limited to: Cloud computing overview, Microsoft Azure, and utilize cloud-based apps

Compare different types of cloud services available

- May include but not limited to: Infrastructure as a Service (IaaS), Platform as a Service (PaaS), Software as a Service (SaaS), and Hybrid, public, private, or government

Compare cloud offerings with corresponding on-premises offerings

- May include but not limited to: when to use on-premises vs. cloud, explore the stack, examine cost options

Manage Deployments and Releases (20-25%)

Compare different types of deployments

- May include but not limited to: application life cycle, online deployment, and on-premises deployment

Compare different types of releases

- May include but not limited to: private preview, public preview, general availability, and hybrid, public, private, or government

Understand role-based security model

- May include but not limited to: security model, manage security, determine roles, implement role based security, and manage teams

Understand GDPR

- May include but not limited to: describe GDPR and understand how Microsoft Dynamics 365 addresses and supports GDPR

Understand licensing options

- May include but not limited to: licensing types and choosing the right licensing options